

Success4All CIO Winter Raffle 2023

How to enter

1. Choose the number of tickets you would like to purchase. Each ticket costs £5

1 ticket = £5 donation | 2 tickets = £10 donation | 3 tickets = £15 donation | 4 tickets = £20 donation | 5 tickets = £25

2. Visit our Just Giving page and make a donation for the number of tickets you would like to purchase.

The link to our Just Giving page is: <https://www.justgiving.com/campaign/ignitemindsreopenhubs>

To purchase a raffle ticket via PayPal or Bank Transfer, please email info@s4a.org.uk

To purchase a raffle ticket with cash, please email info@s4a.org.uk

3. Once you have made your donation, email a copy of your confirmation to info@s4a.org.uk. You must email us BEFORE 20th January 2024 to have your donation entered into the Raffle. However, we advise emailing the Charity within 48 hours of making the donation.

4. Success4All will then confirm your entry and issue you a raffle number.

5. On the draw date, a random number generator will select the winners. If your ticket is drawn you don't need to do anything. All winners will be notified via email within 28 days of the draw date.

To enter Success4All CIO's Christmas Raffle 2023, entrants MUST follow two steps

1. Donate a minimum of £5 to our [IgniteMindsReopenHubs JustGiving page](#).
2. Entrants MUST then email a screenshot of their donation with their full name and confirm they are 18 years or older to info@s4a.org.uk.

Both steps MUST be completed before 20th January 2024 for their donation to be registered within the Winter Raffle 2023. Donations via PayPal and Bank Transfer will be accepted in place of donating via Just Giving. Entrants will still be required to email a screenshot of their donation to info@s4a.org.uk

The Raffle is open to all residents of Great Britain (which comprises England, Scotland and Wales, and excludes Northern Ireland, the Channel Islands and the Isle of Man), who are aged 18 years or over.

Multiple entries are permitted up to a limit of £500. Each multiple of £5 will count as 1 ticket. For example;

- A donation of £15 will be counted as 3 separate raffle tickets.
- A donation of £12 will be counted as 2 separate raffle tickets.

Terms and Conditions

1. The promoter of the Christmas Raffle 2023 (the “Raffle”) is Success4All CIO, registered charity number 1167004, registered address is Carnegie Building, Atkinson Road, Newcastle Upon Tyne NE4 8XS (the “Charity”).
2. Participation in the Raffle costs £5 per raffle ticket (“Ticket”).
3. Tickets will be limited to a maximum of 100 per person.
4. Multiple entries are permitted up to a limit of £500. Each domination of 5 will count as a ticket. For example;
 - A donation of £15 will be counted as 3 separate raffle tickets.
 - A donation of £12 will be counted as 2 separate raffle tickets
5. The Raffle is open to all residents of Great Britain (which comprises England, Scotland and Wales, and excludes Northern Ireland, the Channel Islands and the Isle of Man), who are aged 18 years or over. Employees and trustees of the Charity, or any third party directly associated with the administration of the Raffle are excluded from entering this Raffle.
6. The Charity reserves the right to undertake age verification on any person participating in the Raffle.
7. If a Ticket is unknowingly purchased by, or on behalf of, a person under the age of 18, or an individual is unable to successfully complete age verification checks, they will be exempt from the Raffle, will forfeit their prize, and the stake will be returned.
8. The winner will be chosen at random from all of the entrants in the Raffle using an online random number generator (<https://www.random.org/>), on 27th January 2024, time TBC. Entrants will be invited to attend the Zoom event and it will be recorded.
9. A Zoom link will be emailed to all participants on, or around, 22nd January 2024. Participants will only be accepted onto the Zoom call should their Zoom account name match the registered Ticket name. If you are unsure how to change your Zoom account name please follow Zoom’s guidance [here](#). Participants will be able to communicate via the chat box but audio and video will be restricted to Charity staff only. Success4All CIO staff will be monitoring the chat.
10. The Charity accepts no responsibility if the chosen method of payment is cancelled in error.
11. The Charity accepts no responsibility for Tickets and/or payments which are lost, damaged, illegible or from which the prize-winner cannot be identified, or for any technical failure or event, beyond the Charity’s reasonable control, which may cause the competition to be disrupted or corrupted.
12. The Charity reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
13. Closing date for receipt of entries, which includes receipt of payments in full and confirmation of entry via email is 20th January 2024. Any payments for Tickets received after this date will not be entered in the Raffle, but the payment will be treated as a donation unless expressly stated otherwise by the sender.
14. Payment for participation in the Raffle can be made by the [Charity JustGiving](#) page, or through Cash, PayPal or Bank Transfer. For payments made by PayPal or Bank Transfer, it is the responsibility of the entrants to make sure the Charity can clearly see the name of the person making the payment and to use Raffle2023 in the note section of the payment.
15. Cheques or postal orders cannot be accepted as payment for Tickets.

16. Participants are deemed to have accepted and agreed to be bound by these Terms and Conditions upon entry. The Charity reserves the right to refuse entry or refuse to award the prize to anyone in breach of these Terms and Conditions.
17. All entries sent in response to the Raffle will be thanked by email. We will also thank you for your donation unless you request otherwise.
18. Your Tickets will be entered into the draw as soon as the whole payment is received and a follow up email is submitted.
19. Monies raised by the Charity in the Raffle will support the work of Success4All CIO where the need is greatest and in furtherance of its charitable objectives.
20. The Charity reserves the right to make changes to these Terms and Conditions from time to time.
21. All winning Tickets will be drawn randomly:
 - The first ticket number drawn will receive the first prize of 2-night stay at Seaham Hall.
 - The second ticket number drawn will receive the second prize of a meal for 2 at Uno's Trattoria
 - The third ticket number drawn will receive the third prize of a Nail It Newcastle voucher
 - The fourth ticket number drawn will receive the fourth prize of a veuve clicquot champagne bottle
22. The prizes are non-exchangeable and non-transferable.
23. The prizes are subject to change and availability. The prizes cannot be exchanged for the equivalent monetary value.
24. Prizes are supplied by third parties, therefore the Charity reserves the right to replace the prizes with alternative prizes of equal or higher value if circumstances beyond the Charity's control makes it necessary to do so.
25. Insofar as is permitted by law, the Charity will not in any circumstances be responsible or liable to compensate the winners or accept liability for any loss or damage occurring as a result of taking up their prize except where it is caused by the negligence of the Charity. Your statutory rights are not affected. For the avoidance of doubt, nothing in these Terms and Conditions shall limit or exclude the Charity's liability for fraud, personal injury or death, which after investigation is found to have been howsoever caused by the Charity.
26. The result of the Raffle is final. If you wish to make a complaint, the Charity operates a Complaints and Dispute Procedure, which is available [here](#).

Winners:

27. Winners will be notified directly by the Charity by email within 28 working days of the draw.
28. Winners will be sent their prize in the post following successful age verification and confirmation of a residential postal address in Great Britain, which includes a valid postcode. Prizes will be posted to winners as soon as practicably possible. The Charity accepts no responsibility for the prize being lost, damaged or delayed in the post.
29. A list of all winners surnames and county from the Raffle will appear on the Charity [website](#) from 31st January 2024 until Friday 1st March 2024 and will be available on request after this date by phoning 0191 2732229 (Office opening hours are Monday-Friday, 10.00 – 17.00). If you object to any or all of your surname, country and winning entry being published or made available, please contact the Charity at info@s4a.org.uk or 0191 2732229. In such circumstances,

the Charity must still provide the information and winning entry to the Advertising Standards Authority on request.

30. Winners will be required to provide proof of age. If satisfactory evidence is requested but not provided within three months of the request for proof of age, then the prize will be forfeited, and the Charity will be entitled to select another winner.
31. Winners will have up to 30 days following notification of their win to claim their prize and the Charity will make all reasonable attempts to contact prize winners during this time. In the event that winners cannot be contacted within the stipulated 30 days, the Charity reserves the right to offer the prize to the next eligible entrant from the entries that were received before the Closing Date. For example, if winner 1 doesn't claim but all other winners do; the Charity receives the right to distribute the prize to another eligible entrant who has not won a prize.
32. The winners may be asked to participate in publicity related to the Raffle (over and above what is outlined in clause 30 above), which may include the publication of their name and/or photograph in any media. Winners have the right to choose not to participate in publicity.
33. These Terms and Conditions and any dispute or claim between the parties arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these Terms and Conditions.

Responsible Gambling:

In line with the Gambling Act 2005 objectives, Success4All CIO is committed to promoting open and responsible gambling. Our Raffle aims to:

- encourage fair and open play;
- keep crime out of gambling;
- protect the young and the vulnerable.

Below we have outlined our procedures for ensuring responsible gambling:

Gambling Limits:

Success4All CIO limits the sale of raffle tickets as follows:

- Limit the maximum number of tickets that can be spent by one person, for one raffle, to 100 which is a spend value of £500

Under Age Gambling:

Success4All CIO carries out a number of checks to ensure participants are not under the age of 18 years, and actively takes steps to ensure that our lotteries do not attract young people. Our checks include:

- We will only accept valid, legible, photographic ID. If for whatever reason, upon winning any individual is unable to prove that they are 18 years or over then any winnings will be forfeited, and any stakes paid will be returned;
- We screen supporter data to ensure we do not send raffles to anyone under the age of 18 years.

Self-exclusion:

While most people gamble within their means, we recognise gambling can be a problem for some. If you are worried about your gambling or that of someone close to you, Gambleaware can provide support and information. You can contact Gambleaware via the website, begambleaware.org or by calling 0808 8020 133.

To support problem gamblers, we operate a right to self-exclusion, which means you will not receive any information about our raffles. To be added to our self-exclusion programme please contact us by email at info@s4a.org.uk

You can also exclude yourself from future Success4All CIO raffle and lotteries by writing to us at Success4All CIO, Carnegie Building, Atkinson Road, Newcastle, NE4 8XS. We will take all reasonable steps to prevent any marketing material relating to our raffles from being sent to any self-excluded customer and maintain a register of self-excluded persons.

For more information on responsible gambling, please click [here](#).

Data Protection

Success4All CIO will always treat your personal details with the utmost care and will never sell or swap with other organisations for their marketing purposes. We will keep your data safe and private, holding the information you provide for Success4All communication, marketing, analysis and administrative purposes.

We will send you information based on our legitimate interest in communicating with you, but rest assured you can stop receiving this, or change any of your preferences at any time by contacting us at info@s4a.org.uk or by writing to Success4All CIO, Carnegie Building, Atkinson Road, Newcastle, NE4 8XS.

For full details of what information we hold and how we process your data, please visit [Our Policies - Success4All](#)